



## Market/Deli Associate

Coho's Market/Deli associate strives for excellence and brings positive energy, commitment, and a "can-do" attitude to work every day. Provide quality customer service to our market & grill patrons; participates in deli food preparation and guidelines within the Market/Deli.

### RESPONSIBILITIES

- Maintain an atmosphere of enthusiastic customer awareness with primary emphasis on fast, friendly, and accurate customer service to create a positive shopping experience
- Courteous and helpful to other associates creating a positive team environment
- Thorough knowledge of menu and market products; assist customers
- Ensure that ordering, receiving, preparation, conditioning and displaying of merchandise is done in accordance with all guidelines; restock as necessary
- Assist in participation of food preparation (breakfast, lunch) as required
- Ensures proper sanitation of equipment and proper food handling/procedures
- Understand and appropriately use a POS system (TOAST)
- Maintain a complete understanding of and adherence to company guidelines and policies
- Understand and follow food safety guidelines and procedures
- Observe and correct all unsafe conditions that could cause associate or customer accidents
- Report all associate and customer accidents to management
- Adhering to the Coho's dress code; neat clean appearance
- Perform all other duties as assigned

### JOB DUTIES

- Provide outstanding customer service; answer customers in answering questions; make suggestions to meet their needs
- Prepare all food items as directed in a sanitary and timely manner
- Operate standard kitchen equipment safely and efficiently
- Clean and maintain station in practicing good safety and sanitation
- Restock items both in the market and deli as needed throughout the shift;
- Accountable for all front of house opening and closing procedures; includes responsibility for cash drawer
- Work effectively in fast paced environment; includes multi-tasking and team operations

### QUALIFICATIONS

- High school graduate or equivalent preferred
- Cashier and/or food experience is a plus
- Excellent interpersonal, organizational, communication and customer service skills
- Ability and willingness to learn multiple tasks and technical requirements of the job
- Familiarity with point of sale system desirable;
- Must meet minimum age requirements to perform specific job functions
- Must be able to meet the physical requirements of the position, with or without reasonable accommodations



## Market/Deli Associate (cont.)

### PHYSICAL REQUIREMENTS

Ability to use computers and other communication systems required to perform job functions	Bend and lift products weighing up to 15 lbs. continuously, 25 lbs. occasionally
Stand 100% of the time, frequently walking short distances	Frequent reaching and grasping at waist level – occasionally above shoulder or below waist level
Be able to handle a variety of substances associated with cleaning and packaging materials	Perform repetitive hand and arm motions
Tolerate working in extreme hot/cold temperatures for up to 20 minutes at a time	

### Job Is Ideal for Someone Who Is

- Dependable – more reliable than spontaneous
- People-oriented – enjoys interacting with people and working on group projects
- Adaptable/flexible – enjoys doing work that requires frequent shifts in direction
- Detail-oriented – focus on the details keeping in mind the bigger picture
- Achievement-oriented – enjoys taking on challenges, even if they might fail
- High stress tolerance – thrives in a high-pressure environment

### LOCATION

- Rehoboth Beach, DE

### BENEFITS

- Competitive Wages
- Meal Discounts
- Very Supportive Team Environment
- Schedule Flexibility

### SCHEDULE

- Monday to Sunday
- Holidays required
- Day shift; evening shift

### UNIFORM

- Employer-supplied hairnets and gloves
- Sleeveless shirts/tank tops not allowed
- Skirts not allowed
- Coho's standard front of house uniform; Apron, white shirt (polo or long sleeve), black, khaki's, jeans or shorts and no open toed shoes.

*Coho's Market is an equal opportunity employer. Coho's Market maintains a work environment in which Associates are treated fairly and with respect and in which discrimination of any kind will not be tolerated. In accordance with federal, state and local laws, we recruit, hire, promote and evaluate all applicants and Associates without regard to race, color, religion, sex, age, national origin, ancestry, familial status, marital status, sexual orientation or preference, gender identity or expression, citizenship status, disability, veteran or military status, genetic information, domestic or sexual violence victim status or any other characteristic protected by applicable law. Unlawful discrimination will not be a factor in any employment decision.*